

Position Description

Oncology Massage Therapist

Classification:	IN35-IN36
Business unit/department:	Medical and Cancer Division Wellness and Supportive Care Program
Work location:	Austin Hospital ☒ Heidelberg Repatriation Hospital ☐ Royal Talbot Rehabilitation Centre ☐ Other ☐ (please specify)
Agreement:	Victorian Public Health Sector (Health and Allied Services, Managers and Administrative Officers) (Single Interest Employers) Enterprise Agreement 2021-2025
	Choose an item.
	Choose an item.
Employment type:	Fixed-Term Part-Time
Hours per week:	32 hours (0.8FTE) (Job share/multiple position available)
Reports to:	Operations Manager, Wellness and Supportive Care
Direct reports:	Nil
Financial management:	Budget: Internal budget
Date:	October 2025

Austin Health acknowledges the Traditional Custodians of the land on which we operate, the Wurundjeri Woi Wurrung People of the Kulin Nation. We pay our respects to Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples.

Position purpose

Oncology Massage Therapy is an important service provided within the Wellness and Supportive Care Program. Working in collaboration with existing part-time Oncology Massage Therapists, this role will provide specialised oncology massage to selected patients with cancer both in the inpatient and outpatient setting. The role will collaborate with the multidisciplinary teams to support and care for patients throughout the cancer trajectory.

About the Directorate/Division/Department

Medical and Cancer Service Division

Austin Health is one of the largest cancer service providers in Victoria. A complete range of services are delivered to patients and their families, including medical oncology, clinical haematology, radiation oncology (Austin Health and BHS), cancer genetics, palliative care, wellness and supportive care programs, an active volunteer program and specialist cancer surgery (managed via a separate CSU). These are all provided in an environment that integrates research, teaching, and training.

All Austin Health metropolitan-based Cancer Services are now delivered within the Olivia Newton-John Cancer & Wellness (ONJ Centre) at the Austin Hospital. This state-of-the-art facility provides a new model of individualised cancer care for patients and their families.

Clinical Services are provided in a range of inpatient and ambulatory settings. Inpatient services include an acute oncology/clinical haematology ward, an oncology/surgical oncology ward and a palliative care ward. Ambulatory services include Radiation Oncology, Day Oncology, Apheresis, and multidisciplinary cancer clinics.

Wellness and Supportive Care

The integrated model of multidisciplinary care within Cancer Services relies on a dynamic, appropriately qualified, and skilled team to support patients undergoing care in both the Inpatient and Ambulatory settings, with a key focus on Integrated Wellness and Supportive Care.

Position responsibilities

Role Specific

Service delivery.

- Provision of oncology massage to cancer patients in both the inpatient and outpatient setting.
- Patient assessment, treatment, documentation in the medical record, liaison and communication with relevant clinical staff including medical, nursing, and allied health.
- Oncology massage delivered with sensitivity to the supportive care needs of patients and carers. This includes their psychological, emotional, spiritual, physical, and practical concerns.
- Making referrals to other members of the cancer care team as appropriate
- Causing minimal disruption to patients' medical treatment

Communication and teamwork

- Establish and promote effective relationships with members of the cancer services team including medical, nursing, and allied health staff.
- Promote respectful and constructive team relationships.
- Participate in and contribute to multidisciplinary team meetings as required.
- Participate in and contribute to multidisciplinary education as appropriate.

Documentation and data collection

- Ensure all contacts with patients are recorded and documented in the medical record.
- Ensure outcome measures are routinely used to evaluate patient outcomes.
- Comply with Austin Health documentation requirements, data collection and other administrative systems.



Our actions
show we care



We bring
our best



Together
we achieve



We shape
the future

All Employees:

- Comply with Austin Health policies & procedures, as amended from time to time, which can be located on the intranet (The Pulse) OPPIC
- Report incidents or near misses that have or could have impact on safety - participate in identification and prevention of risks.
- Comply with the Code of Conduct

Selection criteria

Essential Knowledge and skills:

- A commitment to Austin Health values: Our actions show we care; we bring our best; together we achieve; and we shape the future.
- Membership of a relevant professional association i.e., Massage & Myotherapy Association of Australia and/or the Australian Traditional Medicine Society
- Minimum 5 years' experience in the provision of therapeutic massage, including three years of experience providing therapeutic massage to oncology patients in a community or hospital setting.
- Demonstrated understanding of the special needs of people with cancer – physical, psychological, emotional, spiritual, and informational
- Demonstrated competence in providing massage support to people of varied social, cultural, and religious backgrounds.
- Demonstrated competence in implementing and maintaining self-care routines.
- Ability to work effectively in a team environment as a member of a multi-disciplinary team.
- Excellent communication and interpersonal skills both face to face and telephone
- Computer skills to enable accurate scheduling, documentation in electronic medical records, recording of appropriate data and preparation of written material for patients and staff.

Desirable but not essential:

- A sound understanding of information technology including clinical systems.
- Demonstration of relevant recent professional development activities

Professional qualifications and registration requirements

- Relevant qualification: e.g., Completed Diploma of Remedial Massage, Advanced Diploma of Myotherapy, Bachelor's degree in Osteopathy
- Completion of Modules 1, 2, and the Advanced Program (previously OM3 and 4) in Oncology Massage Training through Oncology Massage Training (www.oncologymassagetraining.com.au) or equivalent. Candidates who have not undertaken this training but have equivalent in expertise and experience working in an oncology setting will be considered.



Our actions
show we care



We bring
our best



Together
we achieve



We shape
the future

Quality, safety and risk – all roles

All Austin Health employees are required to:

- Maintain a safe working environment for yourself, colleagues and members of the public by following organisational safety, quality and risk policies and guidelines.
- Escalate concerns regarding safety, quality and risk to the appropriate staff member, if unable to rectify yourself.
- Promote and participate in the evaluation and continuous improvement processes.
- Comply with the principles of person-centered care.
- Comply with requirements of National Safety and Quality Health Service Standards and other relevant regulatory requirements.

Other conditions – all roles

All Austin Health employees are required to:

- Adhere to Austin Health's core values: *our actions show we care, we bring our best, together we achieve, and we shape the future.*
- Comply with the Austin Health's Code of Conduct policy, as well as all other policies and procedures (as amended from time to time).
- Comply with all Austin Health mandatory training and continuing professional development requirements.
- Provide proof of immunity to nominated vaccine preventable diseases in accordance with Austin Health's immunisation screening policy.
- Work across multiple sites as per work requirements and/or directed by management.

General information

Cultural safety

Austin Health is committed to cultural safety and health equity for Aboriginal and/or Torres Strait Islander People. We recognise cultural safety as the positive recognition and celebration of cultures. It is more than just the absence of racism or discrimination, and more than cultural awareness and cultural sensitivity. It empowers people and enables them to contribute and feel safe to be themselves.

Equal Opportunity Employer

We celebrate, value, and include people of all backgrounds, genders, identities, cultures, bodies, and abilities. We welcome and support applications from talented people identifying as Aboriginal and/or Torres Strait Islander, people with disability, neurodiverse people, LGBTQIA+ and people of all ages and cultures.



Our actions
show we care



We bring
our best



Together
we achieve



We shape
the future

Austin Health is a child safe environment

We are committed to the safety and wellbeing of children and young people. We want children to be safe, happy and empowered. Austin Health has zero tolerance for any form of child abuse and commits to protect children. We take allegations of abuse and neglect seriously and will make every effort to mitigate and respond to risk in line with hospital policy and procedures.



**Our actions
show we care**



**We bring
our best**



**Together
we achieve**



**We shape
the future**